

01 WELCOME TO YOUR SANCTUARY

We're delighted to reopen the doors of La Samanna, A Belmond Hotel and warmly welcome you back to our iconic retreat in the French West Indies.

In light of the COVID-19 pandemic, we wish to reassure you that your safety and wellbeing are our highest priority. We have put careful new protocols in place, ensuring you can continue to enjoy the pleasures of our hideaway with confidence.

Look forward to discovering – or rediscovering – the French "art de vivre" or the art of living. Take a seat along our pristine beach, soak up the views of the turquoise waters, and feast on French and Creole cuisine. Stay on site to enjoy in-room spa treatments or a private yoga session, or head out to explore uninhabited islands, hiking trails and eclectic highlights of our wonderful destination.

We've outlined the main procedures regarding your stay below. For more information on Belmond's commitment to safe travel, please see https://www.belmond.com/legal/coronavirus.

I look forward to seeing you soon. Until then, stay safe, stay well, and stay curious!

Eléonore Astier-Petin General Manager

02 PRE-ARRIVAL & ARRIVAL

ENTERING SAINT MARTIN

For the latest entry requirements into Sint Maarten by air, please click <u>here</u>. Travelers are advised to carefully review and follow the pre-travel requirements as they are frequently changing.

Travelers must fill out an <u>application form</u> prior to scheduled travel. It includes the desired time frame of stay, proof of health insurance, and your test results.

FACE MASKS

Saint Martin requires the use of face coverings or masks. We can provide a single-use disposable mask for any guest needing one.

TEMPERATURE CHECK

Please be aware that we will be asking all guests to undergo a contactless temperature check on arrival. Anyone who does not complete the check will not be permitted to enter the hotel.

PARKING

Valet parking will be provided for all guests.

CHECK-IN

Much of the check-in process will take place digitally. Once you arrive to La Samanna, please check-in at the front desk. A valet will escort you. If there are other guests present, the valet will lead you to Baie Longue Bar to wait with a welcome drink until the front desk is free. Social distancing will be in effect, with signage displayed by the main entrance and in the lobby area.

O3 ACCOMMODATIONS

CLEANLINESS

As you would expect, we remain uncompromising in our approach to cleanliness. We have collaborated with leading health and hygiene authorities to ensure our guests, employees and community are protected. Enhanced protocols have been implemented, which will be constantly reviewed to guarantee our even-higher standards are upheld.

IN-ROOM CARE PACKAGE

In your room, you'll find a selection of products provided to use during your stay - face masks, hand sanitizer, sanitizer spray, and antibacterial wipes.

SERVICES ON REQUEST

Please request the following services if you would like them: turndown amenity, laundry service, magazines and other additional housekeeping services. Housekeeping services are available upon request during your stay. Please contact the Front Desk to schedule cleaning services over the duration of your stay.

Housekeeping attendants will not enter your room while you are inside and should you prefer that your room, suite, or villa is not serviced at all during your stay, we will arrange a regular delivery of fresh amenities for your comfort and convenience.

04 WINING AND DINING

RESTAURANTS

Our restaurants and outdoor terraces have been spaced according to the latest territorial laws regarding social distancing. You can browse our breakfast, lunch and dinner menus on the Belmond app or your smartphone via QR code, linked to our Dining page on our website. Single-use printed menus are available on request.

IN-ROOM DINING

Our elaborate in-room dining menu allows you to savor specialties in the comfort of your room or on your outside terrace. You can also find additional menus, such as mini-bar and wine list, on the Belmond app or on our website under our Dining page.

PICNIC MENU

Go al fresco with our picnic menu, which offers a luscious array of fresh fruit, artisanal cheeses, Old and New World wines, crafted salads, grain bowls, and gourmet sandwiches. Spread out on your private terrace or in one of our lush, open gardens, or head down to Baie Longue Beach for an outdoor dining adventure.

BEACH CABANAS

Reserve a beach cabana for the day and enjoy a complimentary bottle of champagne, white wine or rosé. Cabana amenities include WiFi, beach towels, shower, a large bottle of flat or sparkling water and Bluetooth speakers to enjoy your own personal soundtrack.

Whitewashed, with tent tops and billowing curtains, each of the four exclusive cabanas measures 15ft by 15ft and offers total shade and weather protection.

PRIVATE DINING

On request, we can set up a private dining experience for you on the shoreline with stunning views of the Caribbean Sea. Alternatively, private chef services are also available in our Private Pool Villas.

05 WELLBEING

SPA

Our serene spa beckons. Recline for an indulgent Roucou pre-tanning treatment or transform your body with a detoxifying massage. Advanced booking is recommended. In room treatments are available on request.

PRIVATE TRAINING

Let a trainer put you through your paces with a private fitness session or indulge in a one-on-one yoga class to ensure your stay with us is truly memorable. Please visit the Concierge for hiking trails on the island and points of interest along the way.

FITNESS CENTER

The gym is available by appointment, and fitness equipment can be reserved. Please visit the Front Desk in the main building for assistance.

POOL

Our two pools are available with appropriate physical distancing measures in place. We appreciate your cooperation with the guidelines.

06 OUT & ABOUT

PUBLIC AREAS

St Martin/ Sint Maarten requires that masks be worn in public areas, including restaurants and retailers. Private businesses, however, may require masks. Please inquire with them directly about their guidelines.

PARKS AND HISTORICAL SITES

St Martin/ Sint Maarten's parks, beaches, and historical sites are open, giving you ample opportunity to enjoy the great outdoors. For more information on our activities, please contact the Concierge.

07 FOND FAREWELL

DEPARTING SAINT MARTIN

In light of new government guidelines set forth by the United States and select countries requiring travelers to provide a negative Covid test to return home, La Samanna will provide guests with Rapid Antigen (Abbott Panbio) and rt-PCR testing on-site. Please ask the Front Desk for assistance and more information.

CHECK-OUT

Use our Belmond app to enjoy a virtual checkout. While you're there, why not explore other Belmond properties around the world or read our inspiring publications to help you plan your next adventure?