



**WELCOME TO  
YOUR SANCTUARY**

## 01 WELCOME TO YOUR SANCTUARY

We're delighted to reopen the doors of Belmond Cap Juluca and warmly welcome you back to our iconic retreat in the British West Indies.

In light of the COVID-19 pandemic, we wish to reassure you that your safety and wellbeing are our highest priority. We have put careful new protocols in place, ensuring you can continue to enjoy the pleasures of our hideaway with confidence.

Look forward to discovering – or rediscovering – the ultimate in barefoot luxury. Set on Maundays Bay, long celebrated as Anguilla's finest beach, our exclusive sanctuary takes relaxation to the next level. From your private terrace facing the beach, step out onto the talcum-soft sands, where elegant loungers are reserved just for you. Let us bring you a refreshing drink as you soak up the rays and the dazzling vista of turquoise sea and cobalt sky. If you're feeling active, enjoy a game of beach volleyball, croquet or tennis. Or plunge into the pristine water to snorkel over rainbow-hued coral, kayak through the sheltered bay or charter one of our boats for wider explorations.

We've outlined the main procedures regarding your stay below. For more information on Belmond's commitment to safe travel, please see <https://www.belmond.com/legal/coronavirus>.

I look forward to seeing you soon. Until then, have a wonderful time and do not hesitate to let us know if there is anything you need.



Tiago Sarmiento  
General Manager

## 02 PRE-ARRIVAL & ARRIVAL

### ENTERING ANGUILLA

Visitors to Anguilla must fill out an [application form](#) prior to scheduled travel. It includes the desired time frame of stay, proof of health insurance, and a negative PCR test within three to five days before arrival. A government fee applies and will vary according to the length of stay and number of guests.

### ARRIVING IN ANGUILLA

Upon arrival in Anguilla, a PCR test will be administered, and you will be asked to remain within the “stay in place” locations approved by the local health authorities for the length of your stay or for a maximum period of 10 to 14 days, depending on your origin country of travel. The “stay in place” locations include a host of local restaurants, as well as a variety of services and activities across the island. A second test will be administered upon departure, or at the end of your “stay in place” period, at which point you will be able to explore the island on your own.

### FACE MASKS

Face masks are required in the resort area, including restaurants, lobby and Main House, and fitness center. We can provide a single-use disposable mask for any guest needing one.

### TEMPERATURE CHECK

**Please be aware that we will be asking all guests to undergo a contactless temperature check on arrival.** Anyone who does not complete the check will not be permitted to enter the hotel.

### PARKING

Valet parking will be provided for all guests.

### CHECK-IN

Much of the check-in process will take place digitally. Once you arrive to Belmond Cap Juluca, a valet will escort you to the Main Room or library to wait with a welcome drink. Social distancing will be in effect, with signage displayed by the main entrance and in the lobby area.

## 03 ACCOMMODATIONS

### CLEANLINESS

As you would expect, we remain uncompromising in our approach to cleanliness. We have collaborated with leading health and hygiene authorities to ensure our guests, employees and community are protected. Enhanced protocols have been implemented, which will be constantly reviewed to guarantee our even-higher standards are upheld.

### IN-ROOM CARE PACKAGE

In your room, you'll find a selection of products provided – hand sanitizer spray, hand lotion, and disinfecting cleaning wipes – during your stay, and feel free to take them home with you.

### SERVICES ON REQUEST

Please request the following services if you would like them: turndown amenity, mini-bar, espresso machine, complimentary tea, wine opener, laundry service, and other additional housekeeping services. Housekeeping services are available upon request during your stay. Please contact the Host Desk to schedule cleaning services over the duration of your stay.

## 04 WINING AND DINING

### RESTAURANTS

Our restaurants and outdoor terraces have been spaced according to the latest government laws regarding social distancing. You can browse our breakfast, lunch and dinner menus on the Belmond app or your smartphone via QR code, linked to our Dining page on our website. Single-use printed menus are available on request.

### IN-ROOM DINING

Our elaborate in-room dining menu allows you to savor specialties in the comfort of your room or on your outside terrace. You can also find additional menus, such as mini-bar and wine list, on the Belmond app or on our website under our Dining page.

### PRIVATE DINING

On request, we can set up a private dining experience for you on the shoreline with stunning views of the Caribbean Sea. Alternatively, private chef services are also available in our Private Pool Villas.

## 05 **WELLBEING**

### SPA

Unfortunately, at this time, our spa will remain closed during your stay. Keeping your wellness in mind, however, Arawak Spa has arranged a number of alternate activities, inviting you to take part in ancient healing traditions native to our island, from a sage clearing ceremony to an energy salt scrub tutorial.

### PRIVATE TRAINING

Let a trainer put you through your paces with a private fitness session or indulge in a one-on-one yoga class to ensure your stay with us is truly memorable.

### FITNESS CENTER

The gym is available by appointment, and fitness equipment can be reserved. Please ask the Host Desk in the main building for assistance.

### POOL

Our pool is available with appropriate physical distancing measures in place. We appreciate your cooperation with the guidelines.

## 06 **OUT & ABOUT**

### PUBLIC AREAS

Anguilla does not require masks to be worn in public areas outside of the resort, including restaurants and retailers. Private businesses may require masks, however. Please inquire with them directly about their guidelines.

### PARKS AND HISTORICAL SITES

Anguilla's beaches and historical sites are open, giving you ample opportunity to enjoy the great outdoors. For more information on our activities, please contact the Host Desk.

## 07 **FOND FAREWELL**

### CHECK-OUT

Use our Belmond app to enjoy a virtual checkout. While you're there, why not explore other Belmond properties around the world or read our inspiring publications to help you plan your next adventure?

### DEPARTING ANGUILLA

A second PCR test will be administered prior to departure. Test results will be given to you by the Anguilla Health Department, which you may present to authorities at your next destination. Cost of this test is included in your original entry fee. Guests wishing to stay longer than 14 days and who wish to be tested can receive one at a cost of 100 USD from the Anguillian Health Authorities. Our team remains at your disposal to assist you with this process.