Water Saving Measures at Belmond Mount Nelson Hotel

We are happy to share the uplifting news that Cape Town's dam levels have risen to 69.1% and a "Day Zero" scenario is no longer a consideration for the foreseeable future.

In addition, the City of Cape Town has decided to relax its water restrictions from the current Level of 6b to Level 5.

However, Belmond Mount Nelson continues to uphold the following practices, in accordance with the latest <u>guidance from the tourist board</u> and local authorities, and Belmond's own long-standing commitment to responsible business practices.

Guests may therefore be interested to know that the following measures are carried out at the property:

- A letter is placed in each guest room alerting them to the fact that the Cape is experiencing a drought. In the letter, guests are requested to take the situation into consideration when using water, for example not to leave taps running unnecessarily and to take a two-minute shower instead of a bath.
- All bathroom taps, showers and toilets in the hotel have been aerated
- "Water saving" notices have been placed in the bathrooms of each guest room, as well as in all the hotel's public restrooms.
- Bottles of hand sanitiser have been placed in all public restrooms which can be used to wash hands instead of tap water.
- Guests' linen is washed every third day, unless specifically requested by the guest.
- All our water-cooled chillers have been converted to air-cooled chillers for the hotel's air-conditioning system, saving between 8 000 to 10 000 litres of water per day.
- A Table Mountain spring passes through Belmond Mount Nelson on its way into
 the sea and this non-potable water is used for laundry and for irrigating the
 gardens. This practice has been in place for over one-hundred years. The spring
 water is also used to top up the pool and to flush the toilets in the Oasis Wing and
 Main Building.
- Water tanks with storage capacity of 214 000 litres of back-up water have been installed on property.
- We do not wash our vehicles.
- Leftover water from ice buckets is used to water the gardens.
- Washing up basins are filled only halfway up, and fresh produce is rinsed in bowls rather than under a running tap.